

YCC/CCO Supervisor Development Meeting

August 28, 2024 (10:30am – 12:00pm ET)

Meeting link: <https://umaryland.zoom.us/j/91520594035>

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees.
- To inform needed technical assistance and training needs for supervisors and youth care coordinators.

Attendees: Candice Adams, JoAnn 'JB' Baxley, Adam Johnson; Nancy Lever, Cindy Schaeffer, Lindsey Weekley, Cameron Sheedy, Caitlyn McNulty; Jelisa Glanton, James Omotosho, Emely Umanzor, Taijha Brummell, Vanessa Valdez, Dawn Johns, Sherry Thomas, Kim Mull, Kishma Trotman, Chelsea Phillips, Ronni Nunez, Nadiyah Williams, Wade McLaughlin, Shauna Camper, Jelisa Glanton, Michelle Young Jones

- I. **Welcome & Updates from the YCC support team (Nancy Lever & Cindy Schaeffer)**
 - a. Introductions – Name, affiliation, connector activity
 - b. Updates to supervisors list (Cameron Sheedy)

- II. **Updates from BHA (Candice Adams, JoAnn Baxley)**
 - a. 1915i Quality Evaluation Audit (JoAnn Baxley)
 - i. Final quarter of corrective action plan
 1. Ended in July,
 2. No further corrective action measures needed
 3. Waiting for results from partners, BHA will send out results when they are received.
 4. Annual CMF audits will continue as normal
 - b. Update on TCM Plus numbers (Candice Adams)

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advantage Psychiatric Services	0	0
Burlington United Methodist	0	0
Center for Children	31	0
Empowering Minds Resource Center	2	0
Hope Health Systems	4	0
Optimum	0	0
Potomac Community Services	19	0
Volunteers of America	2	0
Wraparound MD	19	0
Totals	77	0

TCM Plus Authorizations by Jurisdiction		
Jurisdiction	Authorizations	Waiting List
Allegany Co.	2	0
Anne Arundel Co.	18	0
Baltimore City	0	0
Baltimore Co.	7	0
Calvert Co.	3	0
Caroline Co.	1	0
Carroll Co.	4	0
Cecil Co.	0	0
Charles Co.	4	0
Dorchester Co.	1	0
Frederick	5	0
Garrett Co.	0	0
Harford Co.	2	0
Howard Co.	2	0
Kent Co.	2	0
Montgomery Co.	2	0
Prince George's Co.	1	0
Queen Anne's Co.	5	0
Somerset Co.	1	0
St. Mary's Co.	3	0
Talbot Co.	1	0
Washington Co.	8	0
Wicomico Co.	4	0
Worcester Co.	1	0
Totals	77	0

Upcoming Scheduled Discharges:

- September 3
- October 4
- November 3
- December 4

- c. Update on 1915i numbers (JoAnn Baxley)
 - TCMIII/1915(i) Stats**
 - TCMIII: 23
 - 1915(i): 11

Referrals received from 01/01/24 to present

1/1/24 - Present (18)
Anne Arundel County - 5
Baltimore City - 1
Baltimore County - 6
Calvert County - 1
Cecil County - 1
Charles County - 1
Frederick County - 2
Washington County - 1

Open IIHS Cases by Jurisdiction:

Anne Arundel County: 5
Baltimore City - 1
Baltimore County: 5

Open Respite Cases by Jurisdiction:

Jurisdiction	Respite Provider	Service Type (CB/ OOH)
Anne Arundel County	Children's Choice	OOH
Baltimore County	Children's Choice	OOH
Baltimore County	Associated Catholic Charities	CB

Open E&E Behavioral Services Cases by Jurisdiction:

Provider Type	E&E Provider	Provider Type
Anne Arundel County	Katie Ryzhikov	Horticultural
Baltimore County	Joan Marie Twining	Equine

Referrals by Jurisdiction and Year:

Jurisdiction	2020	2021	2022	2023	2024	TOTAL
Allegany County	0	1	0	1		2
Anne Arundel County	3	18	11	7	5	44
Baltimore City	2	0	0	0	1	3
Baltimore County	6	1	7	4	5	25
Calvert County	0	0	1	1	1	3
Carroll County	0	1	1	0		2
Caroline County	0	2	0	0		2
Cecil County	5	1	2	2	1	11
Charles County	0	0	0	0	1	1
Dorchester County	0	2	0	0		2
Frederick County	0	0	1	2	2	5
Garrett County	0	0	0	0		0
Harford County	1	4	0	1		6
Howard County	3	2	0	1		6
Kent County	0	0	0	1		1
Montgomery County	0	2	0	0		2
Prince George's County	0	2	3	1		6
Queen Anne's County	0	1	0	1		2
Somerset County	0	1	2	2		5
St. Mary's County	0	1	3	0		4
Talbot County	0	2	2	1		5
Washington County	4	5	5	8	1	23
Wicomico County	2	1	1	1		5
Worcester County	0	0	0	1		1

- d. Changes in audit procedures effective 7/1/24 (*JoAnn Baxley*)
 - i. Statewide monitoring tool used across all jurisdictions. All CA's and LBHA's have this tool
 - 1. Several jurisdictions have piloted this tool
 - ii. If a CAP is required, a 90-day provisional approval certificate will be provided during monitoring year.
 - iii. Follow-up visit (schedule within 14 days) to meet with the LBHA must occur within 90-days to review.
 - 1. At follow-up...
 - a. if the CAP is accepted, a Certificate of Approval with the 1-year duration is issued.
 - b. if CAP is not implemented satisfactorily, a follow-up visit (schedule within 14-days) must occur within 90-days to review.
 - i. A second Provisional Certificate will be awarded with a 90-day duration
 - 2. At a second follow up...
 - a. If the CAP is still not implemented a certificate is not issued. A consultation will be scheduled with BHA to determine next.
 - b. If the CAP is accepted, a Certificate of Approval with a 1-year duration is issued.
 - iv. The terminology CAP and PIP are no longer interchangeable.
 - 1. PIP's are suggestions, not formal documentation.
 - a. Still need to formally document how you will respond to the PIP
 - 2. CAP is formal documentation that COMAR was not met, interfering with Certificate
- e. Available BHA-sponsored trainings, upon request (*Adam Johnson*)
 - i. Reach out to Adam Johnson to schedule a meeting to discuss scheduling a training for your organization.
 - 1. **Email: adamjohnson@maryland.gov**
 - ii. Free trainings provided through Project AWARE
 - 1. Organizations interested in these trainings can meet with this team to tailor the information to their staff
 - 2. 2-hour trainings, in-person or online
 - iii. Healthy Outcomes from Positive Experiences (HOPE) Training
 - 1. Broaden vantage point for seeing the child and their family, beyond what happened to the person leading them here. Navigate through biases to see the child as whole person.
 - 2. HOPE focuses on the positives and strengths of the child, and within the family and their community.
 - 3. Four building blocks
 - a. Positive relationships
 - b. Safe, stable, and equitable environments
 - c. Social and civic engagement
 - d. Emotional growth
 - iv. Adverse Childhood Experiences (ACES) Training
 - 1. Review of the impact of the effect of ACES, the background of the study of ACES, data collection.
 - 2. How to increase resilience in this population and improve self-care when working with these populations.

III. **Q&A with Optum's 1915i Liaison** (*Kristi Larson, Intensive Services Waiver Coordinator*)

- a. All signatures must be included in the attached plan of care
- b. Without Mentor, many districts have no IIHS or Respite

- i. Optum is aware and is looking for new providers

IV. Review Annual Survey Results

V. Supervisor Outreach Segment (SOS)

VI. Upcoming Training Opportunities

- a. Maryland FYI trainings:
 - i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)
 - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families (<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
 - iii. SBIRT Training (<https://bit.ly/SubstanceUseTrain>)

VII. Next meetings:

- a. October 23rd, 2024
- b. December 11th, 2024
- c. February 26th, 2025
- d. April 23rd, 2025
- e. June 4th, 2025