

## YCC/CCO Supervisor Development Meeting

February 7, 2024 (10:30am – 12:00pm)

Meeting link: <https://umaryland.zoom.us/j/95693113663>

### **Goals of CCO Youth Care Coordinator Supervisor Meetings:**

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees
- Inform needed technical assistance and training needs for supervisors and youth care coordinators

### **I. Welcome & Updates from the YCC support team** *(Nancy Lever & Cindy Schaeffer)*

- a. Introductions – Name, affiliation, connector activity
  - i. Happy Black History Month!
- b. Upcoming webinar series: [Motivational Interviewing for Youth Care Coordinators](#)
  - i. Wednesday, February 14, 11am-1pm ET
  - ii. Wednesday, March 6, 11am-1pm ET  
[Register here](#)
- c. Updates to supervisors list *(Cameron Sheedy)*

### **II. Updates from BHA** *(Candice Adams, JoAnn Baxley, Caroline Jones)*

- a. 1915i Quality Evaluation Audit *(Caroline Jones & JoAnn Baxley)*
  - i. Continue to implement corrective action plan
  - ii. Should be sending CFT's to Kristi by the end of each month
    1. Reminder emails have been sent out about compliance
  - iii. All formerly enrolled clients will have updated POC submitted
    1. You can send initial POC with referral for level 2. After 1915i approval granted, resubmit with documentation including 1915i portion
    2. BHA to send clarification on what was expected at end of January
- b. Update on TCM Plus numbers *(Candice Adams)* [tables attached]

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advantage Psychiatric Services	3	0
Burlington United Methodist	0	0
Center for Children	27	4
Empowering Minds Resource Center	6	0
Hope Health Systems	8	
Optimum	0	0
Potomac Case Management Services	3	1
Volunteers of America	6	0
Wraparound MD	29	5
<b>Totals</b>	<b>82</b>	<b>10</b>

**Upcoming Scheduled Discharges:**

February 2023 – 10  
 March 2023 – 4  
 April 2023 – 11  
 May 2023 – 2  
 June 2023 – 7

Total Scheduled Discharges for the remainder of FY 2023: **34**

TCM Plus Authorizations by Jurisdiction		
Jurisdiction	Authorizations	Waiting List
Allegany Co.	0	
Anne Arundel Co.	10	3
Baltimore City	0	
Baltimore Co.	8	
Calvert Co.	2	
Caroline Co.	3	1
Carroll Co.	0	
Cecil Co.	3	
Charles Co.	10	
Dorchester Co.	3	
Frederick	0	1
Garrett Co.	0	
Harford Co.	6	
Howard Co.	0	
Kent Co.	3	
Montgomery Co.	6	
Prince George's Co.	4	
Queen Anne's Co.	4	2
Somerset Co.	1	
St. Mary's Co.	1	1
Talbot Co.	4	1
Washington Co.	3	
Wicomico Co.	7	1
Worcester Co.	3	
<b>Totals</b>	<b>82</b>	<b>10</b>

- c. Update on 1915i numbers *(JoAnn Baxley)*
- d. CANS Trainings: No new updates, no live trainings, continue online training
- e. BHA Fax number available again; Fax: 410-402-8601

- III. Q&A with Optum's 1915i Liaison** (*Kristi Larson, Intensive Services Waiver Coordinator*)
- a. If you are having trouble obtaining a psych eval from the current provider, send psychosocial information in interim
  - b. Level 1 and 2 authorizations are taking longer than normal, sometimes 3 to 4 weeks
    - i. Send specific cases of concern to Joana
    - ii. Sometimes resulting in period where, after a denial, the approval cannot be retroactive back more than 20 days
    - iii. Issues of vacations, rehiring, etc. can cause these changes
    - iv. Kristi to report back that approvals are taking longer

**IV. Supervisor Outreach Segment (SOS)**

**V. Upcoming Training Opportunities**

- a. Upcoming webinar series: Motivational Interviewing for Youth Care Coordinators
  - i. Wednesday, February 14, 11am-1pm ET
  - ii. Wednesday, March 6, 11am-1pm ET  
(<https://www.schoolmentalhealth.org/our-work/training--technical-assistance/youth-care-coordination/> — under *General YCC Training*)
- b. Maryland FYI
  - i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)
  - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families  
(<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
  - iii. SBIRT Training (Request a Date) (<https://bit.ly/SubstanceUseTrain>)

**VI. Next meetings:**

April 10, 2024

June 5, 2024