

YCC/CCO Supervisor Development Meeting

December 13, 2023 (10:30am – 12:00pm)

Meeting link: <https://umaryland.zoom.us/j/95754442239>

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees
 - Inform needed technical assistance and training needs for supervisors and youth care coordinators
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I. Welcome & Updates from the YCC support team *(Nancy Lever)*

- a. Introductions – Name, affiliation, connector activity
- b. Updates to supervisor's list *(Caitlyn McNulty)*

II. Updates from BHA *(Candice Adams, JoAnn Baxley, Caroline Jones)*

- a. 1915i Quality Evaluation Audit results review *(Caroline Jones & JoAnn Baxley)*
 1. Performance measures look for 86% compliance
 - ii. Discuss corrective actions *(Caroline Jones, JoAnn Baxley, Abigail Baines)*
 - iii. Q1 and Q2 FFY 2023 Corrective Action **(1915 only)**
 1. Measure 1: Send list of 1915i participants, dates of CFT meetings (since 10/1), and dates of future CFT meetings to Optum
 - a. CFT dates to be sent to Kristi Larson by 12/20
 - i. Youths name, previous CFT meetings since 10/1, scheduled CFT meetings
 - b. List strengths of all CFT supports, even if they are not in attendance at that meeting
 2. Measure 2: Mandatory fields in POC template, CCO's will update POC for all 1915i participants (submitted by 1/31/24), and submit POC's to Optum with initial and concurrent 1915i authorization.
 - a. Updated 1915i info
 - i. Description of 1915(i) services:
 - ii. Service start date:
 - iii. Estimated duration (time needed till stabilization)
 - iv. Frequency and units of services:
 - v. Specific need or goal that the service relates to:
 - vi. The provider name(s) and contact information:
 - b. For people that use another template, this information needs to be added
 3. Measure 3: Annual eligibility will now be completed in 11 months
 - iv. Will begin having quarterly audit reviews

- b. Update on TCM Plus numbers (*Candice Adams*) [tables attached]

TCM Plus Authorizations by Care Coordination Organization		
CCO	Authorizations	Waiting List
Advantage Psychiatric Services	0	0
Burlington United Methodist	0	0
Center for Children	31	0
Empowering Minds Resource Center	4	0
Hope Health Systems	4	0
Optimum	0	0
Potomac Case Management Services	10	0
Volunteers of America	2	0
Wraparound MD	24	0
Totals	75	0

2 new referrals received – Authorization pending

Dorchester County

Washington County

Upcoming Scheduled Discharges:

January – 6

February – 0

March - 13

- c. Update on 1915i numbers (*JoAnn Baxley*)
 d. CANS Trainings: No new updates, no live trainings, continue online training
 e. BHA Fax number available again; Fax: 410-402-8601

III. Q&A with Optum’s 1915i Liaison (*Kristi Larson, Intensive Services Waiver Coordinator*)

- a. When submitting concurrent auth, plan of care requires signatures with from everyone involved (family, youth, staff)
 i. Not accepted without signatures
 b. Auths taking longer to be returned to CCO, is this a time of year related
 i. Try hard to stay ahead
 c. Transitioning from PRP to TCM
 i. Auth form asks if the participant is transitioning level of care, denied when saying yes
 ii. CCO to reach out Kristi with examples, Kristi to report this issue to TCM 1 and 2 supervisor

IV. Supervisor Outreach Segment (SOS)

V. Upcoming Training Opportunities

- a. Maryland FYI
 i. Parent CRAFT (<https://www.cadenceonline.com/maryland/>)

- ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families
(<https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies>)
- iii. SBIRT Training (Request a Date) (<https://bit.ly/SubstanceUseTrain>)

VI. Next meetings:
February 7, 2024
April 10, 2024
June 5, 2024