YCC/CCO Supervisor Development Meeting

December 11, 2024 (10:30am – 12:00pm ET)

Meeting link: https://umaryland.zoom.us/j/99563016045

Goals of CCO Youth Care Coordinator Supervisor Meetings:

- To provide support to supervisors as has been requested, offering a forum for sharing of successes and challenges and brainstorming how to best meet the needs of supervisees.
- To inform needed technical assistance and training needs for supervisors and youth care coordinators.

Attendees: JoAnn 'JB' Baxley, Caroline Jones; Cindy Schaeffer, Lindsey Weekley, Cameron Sheedy, Kristi Larson, Kim Mull, Kishma Trotman, Dawn Johns, Shauna Camper, Michelle Young Jones, Vera Kurdian, Paul Oakes, Jelisa Glanton, Sherry Thomas, Taijha Brummell, Aaron Burchett, Ronni Nunez

- I. Welcome & Updates from the YCC support team (Cindy Schaeffer)
 - a. Introductions Name, affiliation, connector activity
 - b. Updates to supervisors list (Cameron Sheedy)
 - c. FY 2025 Virtual Trainings
 - i. January 29th (10am-12pm): Adverse Childhood Experiences (ACES); BHA-led
 - Register here
 - ii. May 14th (10am-12pm): **Youth Engagement**
 - Share your experiences/insights in the optional <u>Client & Family Engagement Survey</u>
- II. Updates from BHA (Candice Adams, JoAnn Baxley, Caroline Jones)
 - a. Transition to Carelon effective 1/1
 - i. Remaining orientation dates (Registration):
 - December 12, 1-2:30pm
 - December 17, 11am-12:30pm
 - December 19, 2-3:30pm
 - b. Update on TCM Plus numbers (Candice Adams)
 - i. Intake and discharge process reminder

TCM Plus Authorizations by Care Coordination Organization					
ссо	Authorizations	Waiting List			
Advantage Psychiatric Services	0	0			
Better Tomorrow Starts Today	4	0			
Burlington United Methodist	0	0			
Center for Children	29	0			
Empowering Minds Resource Center	6	0			
Hope Health Systems	6	0			
Optimum	0	0			
Potomac Case Management Services	20	0			
Volunteers of America	3	0			
Wraparound MD	15	0			
Totals	83	0			

Upcoming Scheduled Discharges:

December - 2

January – 3

February - 7

March - 10

c. Update on 1915i numbers (JoAnn Baxley)

TCM Plus Authorizations by Jurisdiction					
Jurisdiction	Authorizations	Waiting List			
Allegany Co.	2	0			
Anne Arundel Co.	24	0			
Baltimore City	1	0			
Baltimore Co.	8	0			
Calvert Co.	3	0			
Caroline Co.	2	0			
Carroll Co.	4	0			
Cecil Co.	0	0			
Charles Co.	4	0			
Dorchester Co.	1	0			
Frederick	5	0			
Garrett Co.	0	0			
Harford Co.	3	0			
Howard Co.	2	0			
Kent Co.	0	0			
Montgomery Co.	3	0			
Prince George's Co.	1	0			
Queen Anne's Co.	3	0			
Somerset Co.	1	0			
St. Mary's Co.	2	0			
Talbot Co.	1	0			
Washington Co.	9	0			
Wicomico Co.	2	0			
Worcester Co.	2	0			
Totals	83	0			

TCMIII/1915(j) Stats 1. TCMIII: 16

- 2. 1915(i): 8

Referrals received from 01/01/24 to Present by Jurisdiction:

1/1/24 - Present (24)
Anne Arundel County - 8
Baltimore City - 3
Baltimore County - 6
Calvert County - 1
Carroll County - 1
Cecil County - 1
Charles County - 1
Frederick County - 2
Washington County - 1

Open IIHS Cases by Jurisdiction:

Anne Arundel County: 3
Baltimore City - 1
Baltimore County: 4

Open Respite Cases by Jurisdiction:

Jurisdiction	Respite Provider	Service Type (CB/ OOH)	
Baltimore City	Associated Catholic Charities	CB	

Referrals by Jurisdiction and Year:

Jurisdiction	2020	2021	2022	2023	2024	TOTAL
Allegany County	0	1	0	1		2
Anne Arundel County	3	18	11	7	8	47
Baltimore City	2	0	0	0	3	5
Baltimore County	6	1	7	4	6	24
Calvert County	0	0	1	1	1	3
Carroll County	0	1	1	0	1	3
Caroline County	0	2	0	0		2
Cecil County	5	1	2	2	1	11
Charles County	0	0	0	0	1	1
Dorchester County	0	2	0	0		2
Frederick County	0	0	1	2	2	5
Garrett County	0	0	0	0		0
Harford County	1	4	0	1		6
Howard County	3	2	0	1		6
Kent County	0	0	0	1		1
Montgomery County	0	2	0	0		2
Prince George's County	0	2	3	1		6
Queen Anne's County	0	1	0	1		2
Somerset County	0	1	2	2		5
St. Mary's County	0	1	3	0		4
Talbot County	0	2	2	1		5
Washington County	4	5	5	8	1	23
Wicomico County	2	1	1	1		5
Worcester County	0	0	0	1		1

d. 1915i State Plan Amendment (SPA)- updates to be provided as is opened for comment

III. Final Q&A with Optum's 1915i Liaison (Kristi Larson, Intensive Services Waiver Coordinator)

- a. Authorizations delayed, long wait times on phone calls
 - i. A lot of staff has transitioned, short staffed
 - ii. Remember to include signatures on POC when you submit
 - iii. If you are waiting on specific TCM auth's, reach out directly to Kristi

IV. Supervisor Outreach Segment (SOS) (Caitlyn McNulty)

- a. Question about inability to take CANS
 - i. Issues with the website

V. Ongoing Training Opportunities

- a. Maryland FYI trainings:
 - i. Parent CRAFT (https://www.cadenceonline.com/maryland/)
 - ii. ASK Model for Culturally Responsive Practices with Youth, Teens, and Families (https://www.jordanpeerrecoverycourses.com/courses/ASKModelFamilies)
 - iii. SBIRT Training (https://bit.ly/SubstanceUseTraining)

VI. Next meetings:

- a. February 26th, 2025
- b. April 23rd, 2025
- c. June 4th, 2025