

SPA & RECREATION

THE SPA
8:30am – 5pm Daily
To book, call ext. 54431 or visit our website.
Tower 2, Level 1

FITNESS CENTER
Open 24 Hours Daily
Tower 2, Lobby Level

GROTTO POOL
7am – 10pm*
Tower 2, Lower Level

GROTTO WATERSLIDE**
9am – 5pm
***Minimum height requirement of 48" to ride.*

TERRACE POOL
7am – 10pm*
Tower 1, Fourth Floor

POOLSIDE CABANA RENTAL
11am – 6pm
Includes two chaise loungers & couch, small refrigerator, ice bucket and Wi-Fi.

RESORT ACTIVITIES
Scan QR code below for cabana reservations and more.



**Hours may vary based on weather conditions.*

WELLNESS ACTIVITIES



Designed for all skill levels, weekly classes take place in our group exercise studio on Fridays and Saturdays at 7am and 9am (subject to availability). Yoga mats are provided and each class is 60 minutes. \$15 fee applies.

Vinyasa Flow Yoga Class (7am)

This invigorating practice synchronizes breath with movement to create a flowing sequence of postures. Fosters a sense of fluidity and connection within the body and mind.

Gentle Restorative Yoga with Sound Bowl Meditation (9am)

This class combines gentle restorative yoga poses with the healing vibrations of sound bowls to create a serene, meditative experience, focusing on relaxation and stress relief.

To book, please call ext. 54431 or scan the QR code.



ON-SITE DINING

B-Line Diner
Comfort food classics
Tower 1, Lobby Level



Fiorenzo
Italian Steakhouse cuisine
Tower 1, Lobby Level



Coconuts
Casual poolside fare
Tower 2, Level 1 - Grotto Pool



Descend 21***
Casual food and interactive games
Tower 2, Level 1



Rocks***
Cocktails and light bites
Tower 2, Lobby Level



Market (open 24/7)
Grab & Go, Starbucks® coffee products
Tower 1, Lobby Level



Dining To Go
To order, dial ext. 74 from your guestroom phone or use our mobile app.



For menus and hours of operation, please scan QR code.



***After 9pm, all guests must be 21 and over.

THEME PARK SHUTTLE

Daily departures from hotel to Universal, SeaWorld and Aquatica. Pick up and drop off at Convention Entrance (Tower 3).

- Pick up times: 7:30am, 9:10am, 11:10am
- Drop off times: 5:40pm, 7:05pm, 8:40pm

Shuttle reservations must be made in person at Universal Vacation Experience Desk within 24 hours.

GIFT SHOP

Open daily from 7am-11pm. Located in Tower 2, Lobby Level

TEXT US ANYTIME

407.278.8858 or scan the QR code



COMPLIMENTARY WI-FI

- Network Name: @Hyatt_Wifi
 - When prompted enter:
 - Last Name on the reservation
 - Five-digit room number (i.e. 12345, 22345)
 - No dashes/spaces, found on key packet
 - Click "Connect"
- Access secure, premium Internet through the World of Hyatt app. Text us for instructions!

HOTEL COMPENDIUM

Please scan the QR Code for hotel information you will need during your stay.



RESTAURANTS & LOUNGES

- 1 COCONUTS POOLSIDE BAR & GRILL
- 2 ROCKS LOUNGE
- 3 24-HOUR MARKET
- 4 ATRIUM BAR
- 5 FIORENZO
- 6 B.L.I.N.E DINNER
- 7 DESCEND 21

RECREATIONAL ACTIVITIES

- 7 GROTTO POOL
- 8 THE SPA
- 9 FITNESS CENTER
- 10 TERRACE POOL
- 11 TENNIS COURT

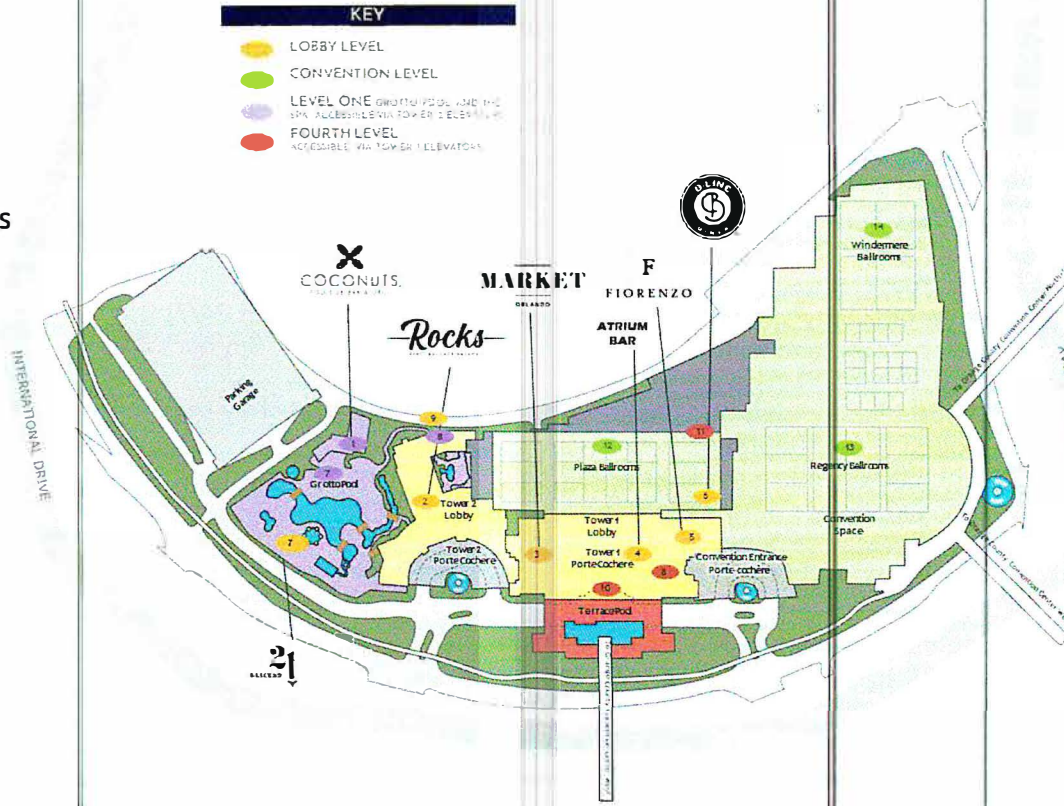
MEETING SPACE

- 12 PLAZA BALLROOMS
- 13 REGENCY BALLROOMS
- 14 WINDERMERE BALLROOMS



For assistance with special needs, please contact Guest Requests at extension 5-4444

HOTEL MAP



PARKING

Valet Parking*

- Overnight: \$53 +tax (*hours of operation vary).
- Daily Valet: \$53 flat
- Handicap Valet Parking: \$38 +tax

Self-Parking

- Overnight: \$38 +tax per night. Stop by our front drive first to drop off your bags.
- Daily Self-Parking: \$38 flat

Restaurant Visitors

Complimentary for up to 4 hours with proof of dining.

Please use your room key to enter and exit the garage.

NON-SMOKING HOTEL

A \$500 cleaning fee will be charged if there is evidence of smoking in a guestroom. For your convenience, designated smoking areas are available outside of the hotel.